Kejayaan Anda Aspirasi Kami

30th Anniversary | PUNB

MOBILE APPLICATION USER GUIDELINE FOR E-SAIN DIGITAL SIGNATURE SYSTEM USING MYTRUST365 PORTAL

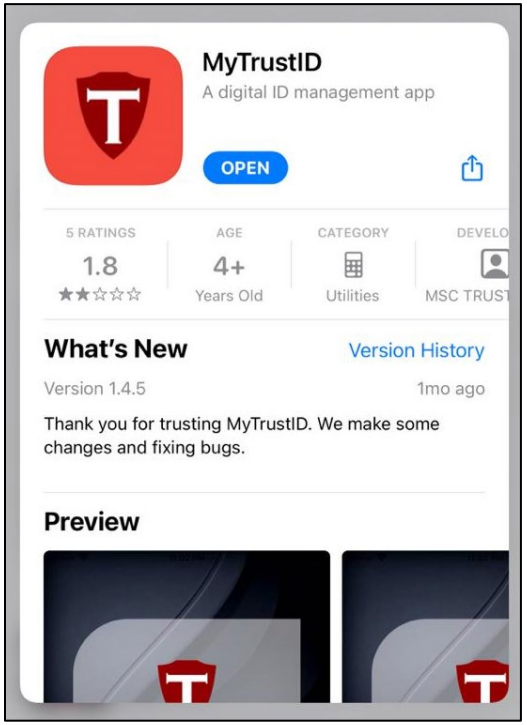
© Perbadanan Usahawan Nasional Berhad. All rights reserved.

Download MyTrustID

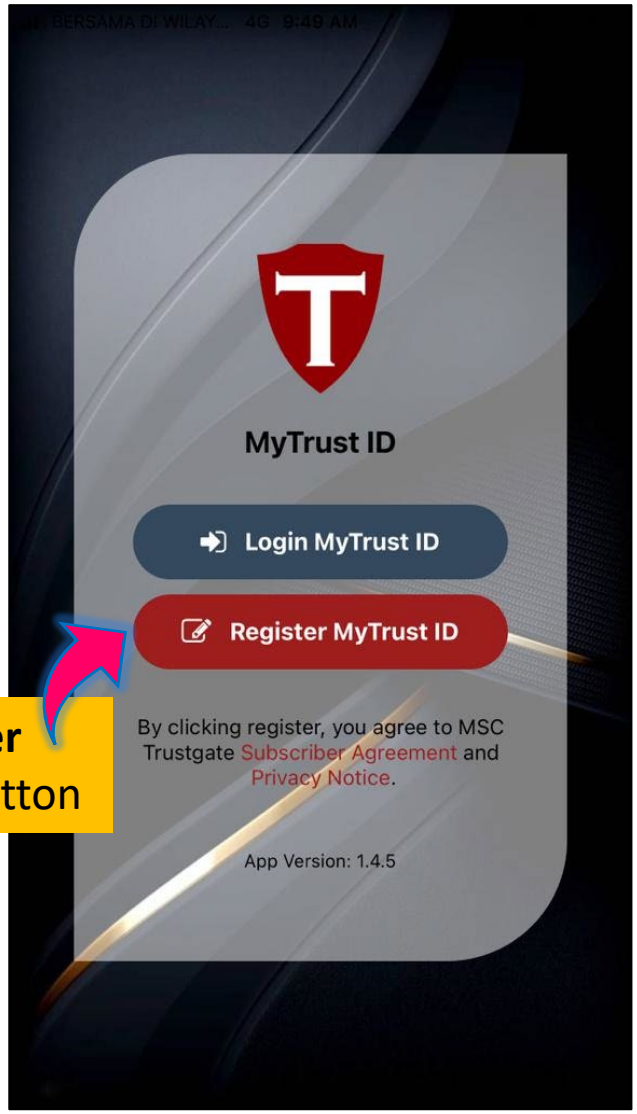
Download the MyTrustID application on your mobile device:

i) Google Play Store: Android user

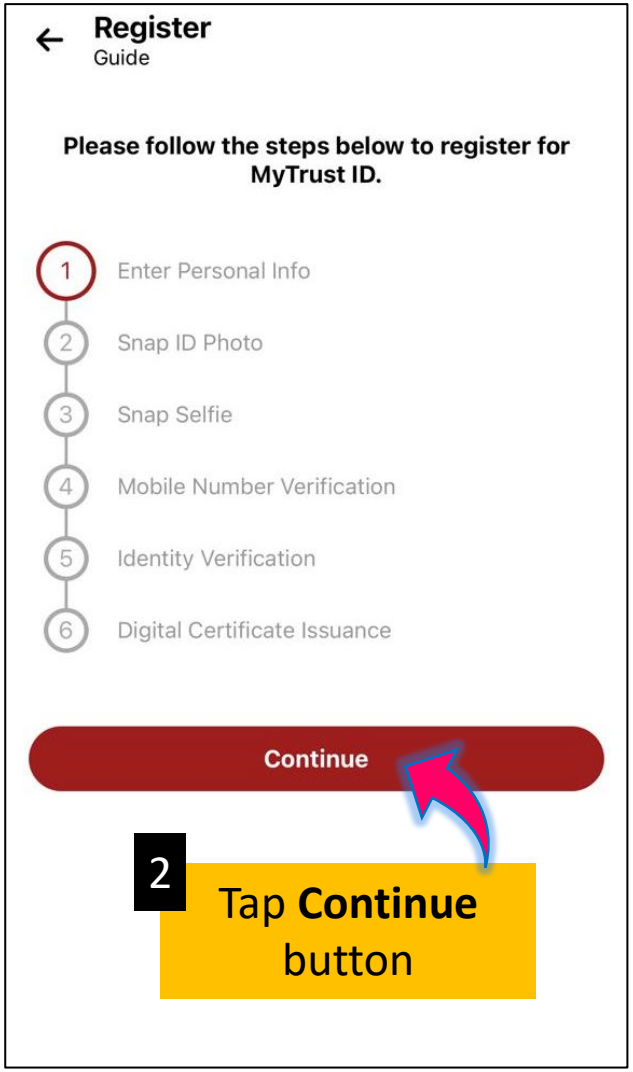
ii) App Store: iOS user



MyTrust ID Registration

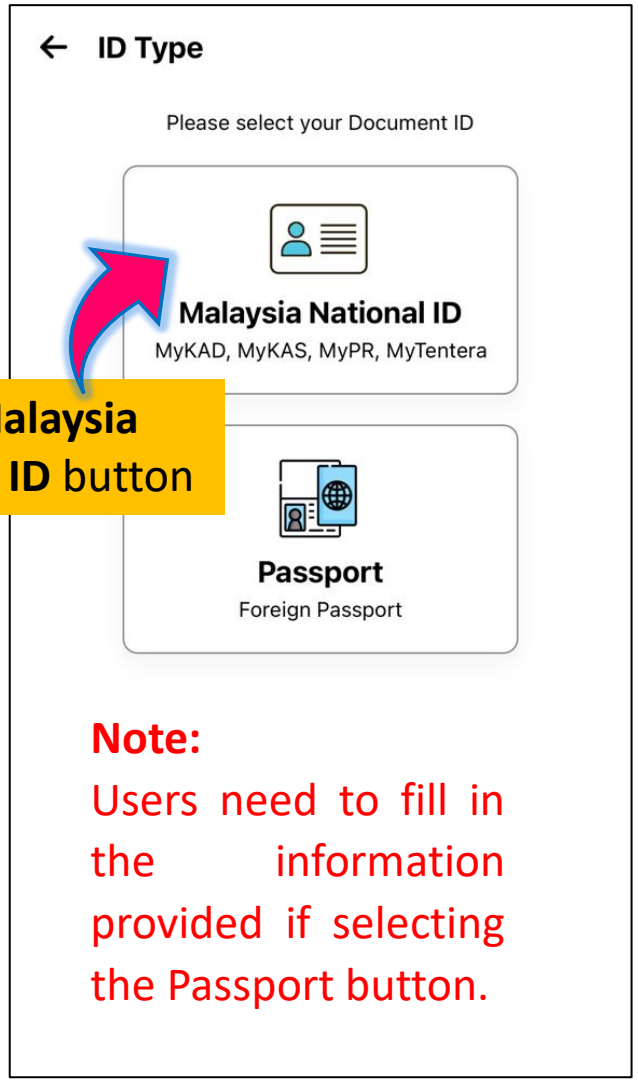


1 Tap **Register MyTrust ID** button



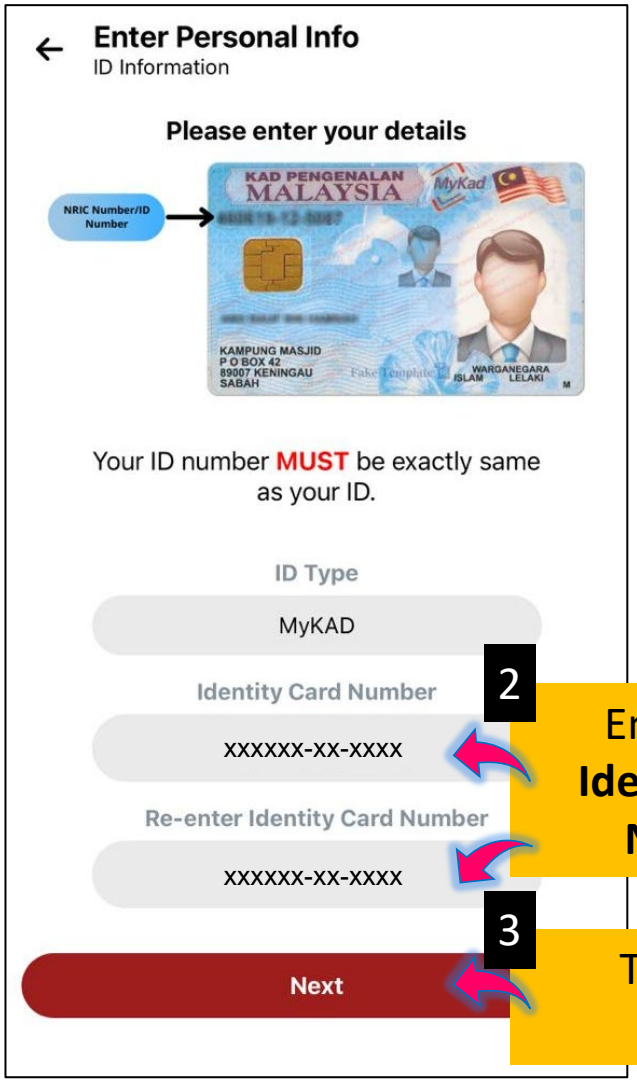
2 Tap **Continue** button

MyTrust ID Registration



1 Tap **Malaysia National ID** button

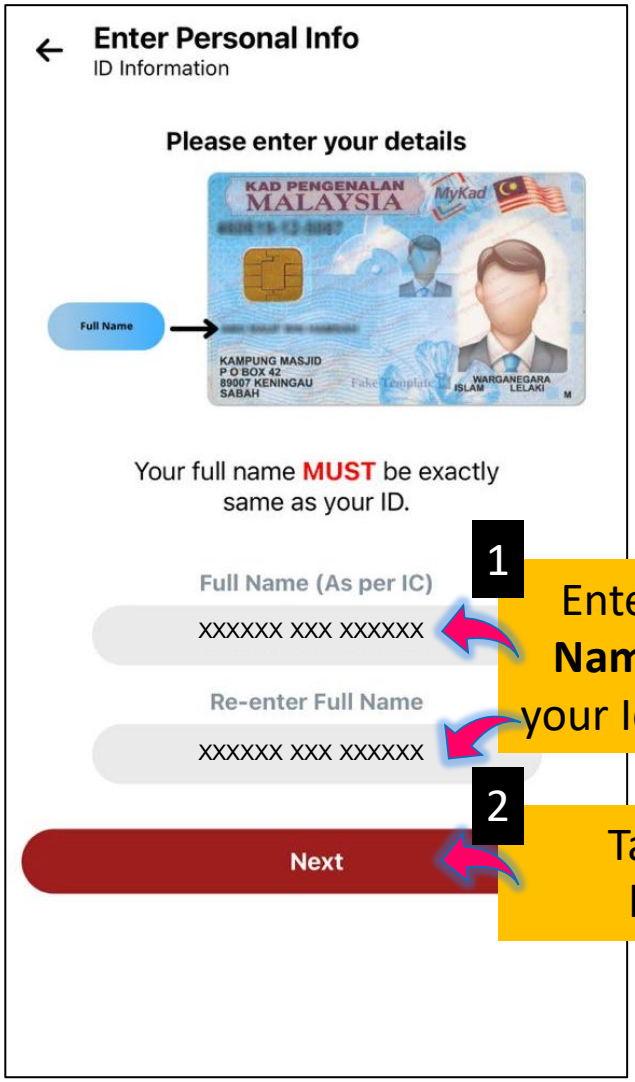
Note:
Users need to fill in the information provided if selecting the Passport button.



2 Enter your **Identity Card Number**

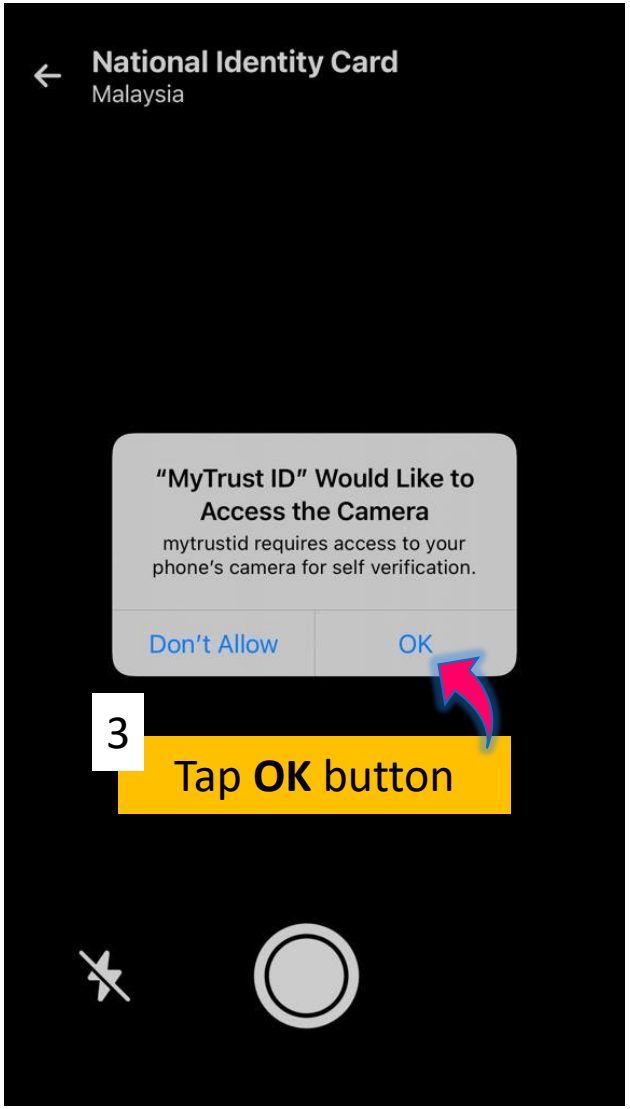
3 Tap **Next** button

MyTrust ID Registration



1 Enter your **Full Name** (same as your Identity Card)

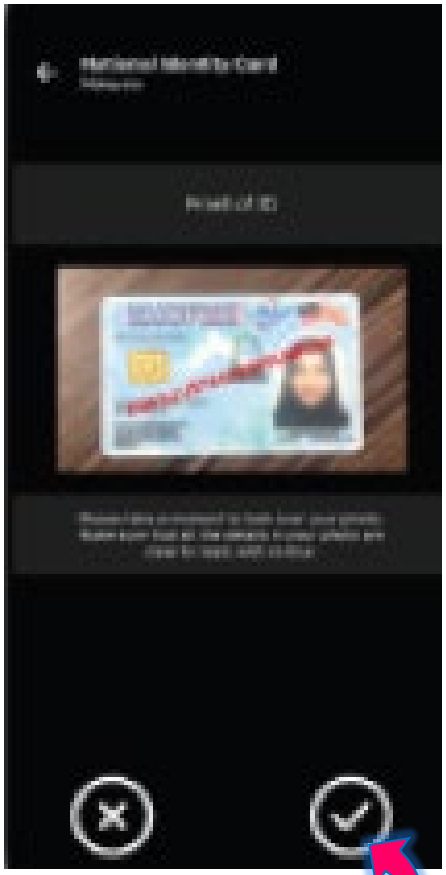
2 Tap **Next** button



3 Tap **OK** button

MyTrust ID Registration

1 Take a **photo of the front of your identity card**. Please make sure that the **information** on your identity card **can be seen clearly** and that the photo of your identity card is **in the guide box** on the camera screen.



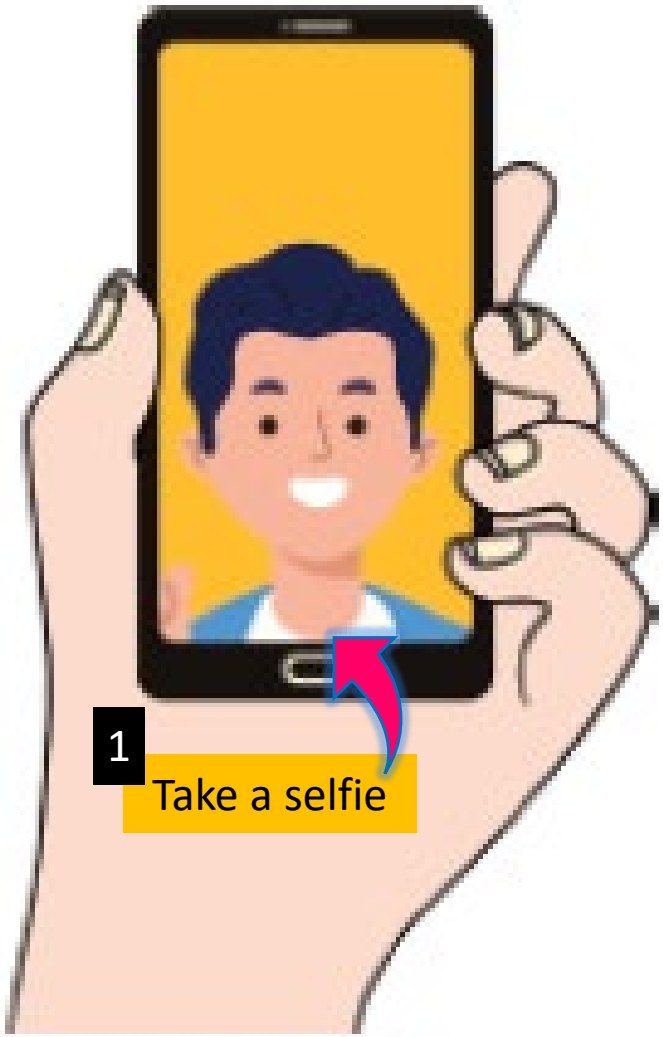
2 Tap ✓ button

MyTrust ID Registration

1 Take a **photo of the back of your identity card**. Please make sure that the **information** on your identity card **can be seen clearly** and that the photo of your identity card is **in the guide box** on the camera screen.

2 Tap ✓ button

MyTrust ID Registration



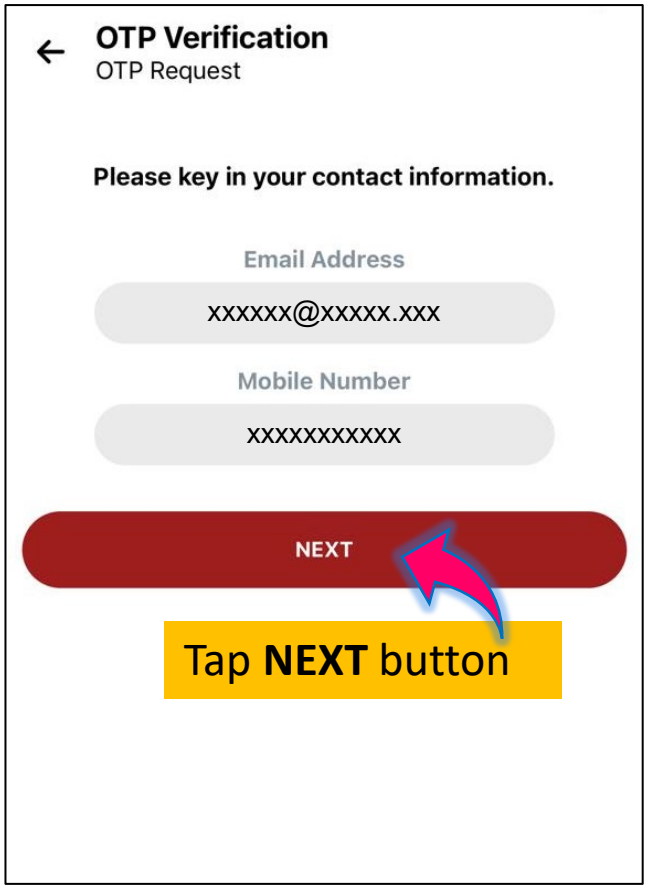
MyTrust ID Registration

Enter your **Email Address** and **Mobile Number**. Please ensure that the information matches the information you have provided when applying for PUNB business financing.

If it doesn't match, the **FPX** screen will be displayed (**page 9**).

If it matches, you will receive a **Verification Code** via your email* (**page 10**).

*If not in your inbox, please check your Spam folder.

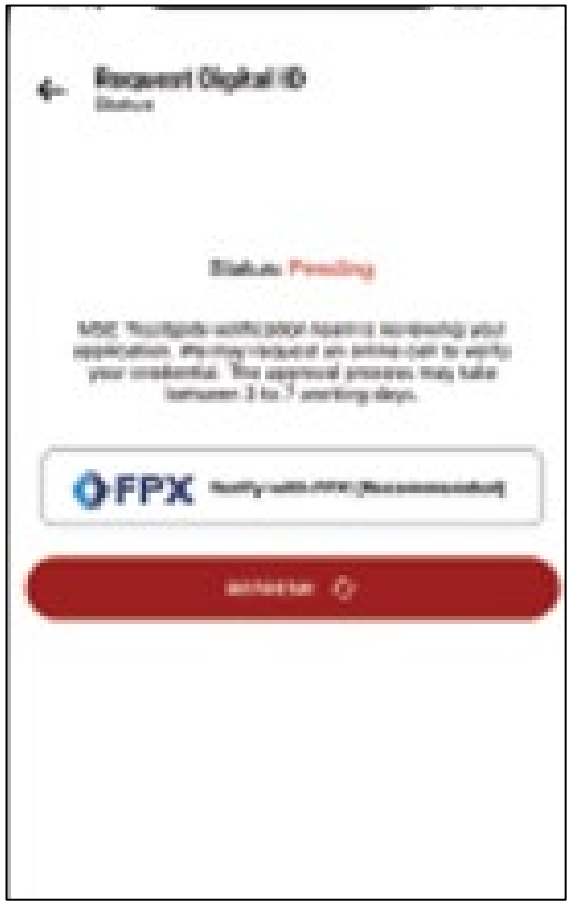


MyTrust ID Registration

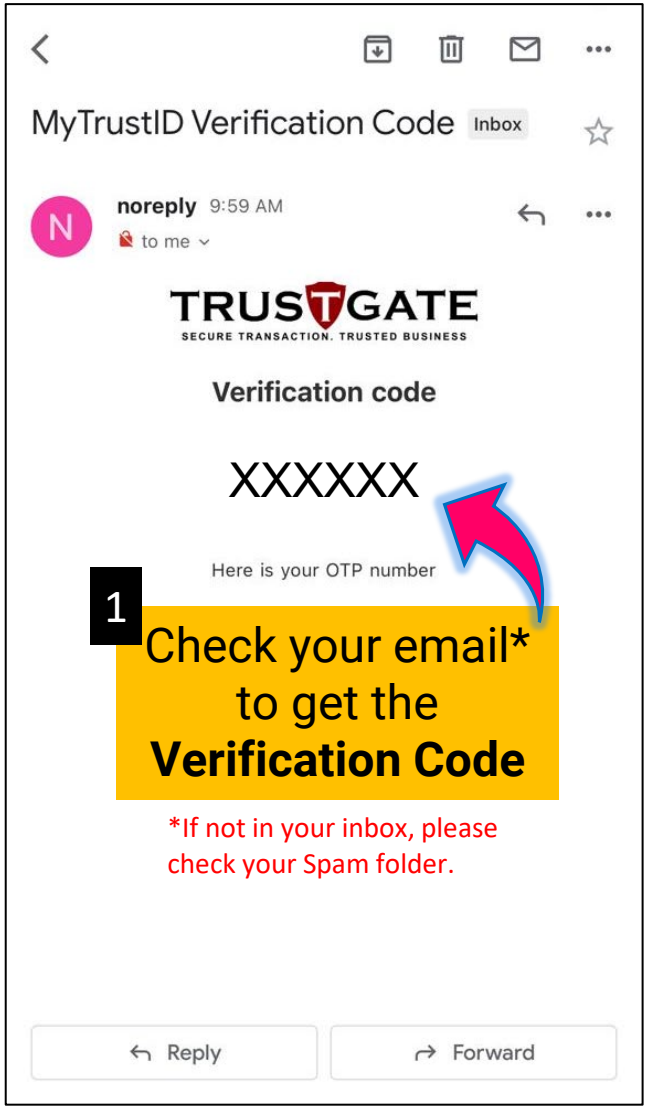
To get **instant approval**, you need to pay **RM1.00 via FPX** as the screen displayed.

Note: The **full name** must match the one already given (**page 4**).

You can also proceed without paying as your information will **still be reviewed** for approval within **3 working days (minimum)**.

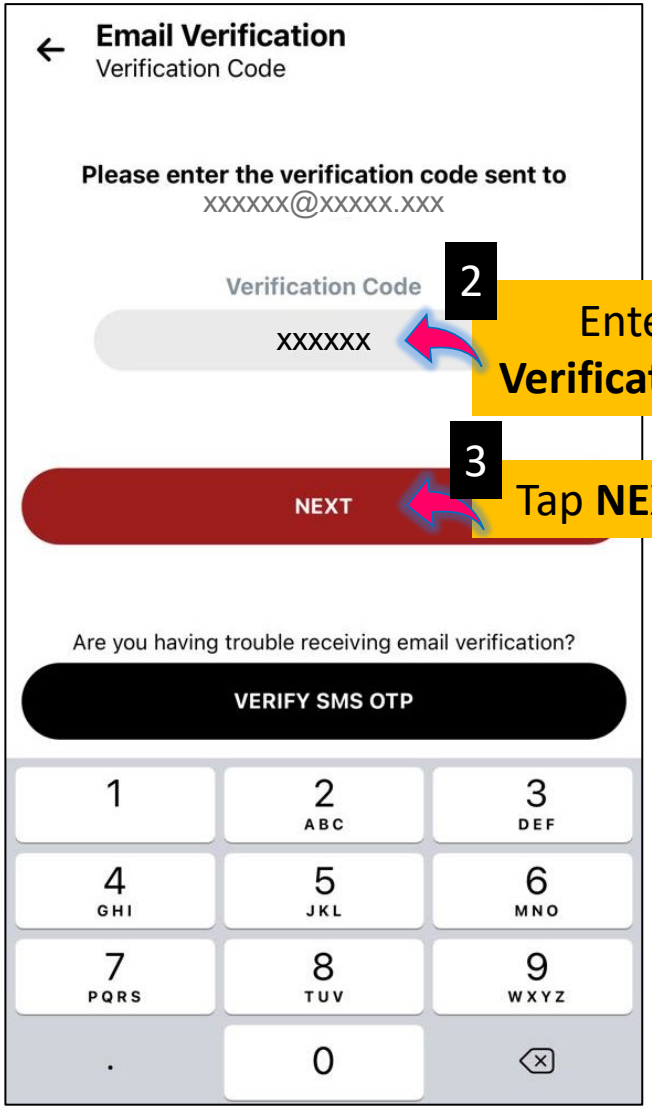


MyTrust ID Registration



1 Check your email* to get the **Verification Code**

*If not in your inbox, please check your Spam folder.

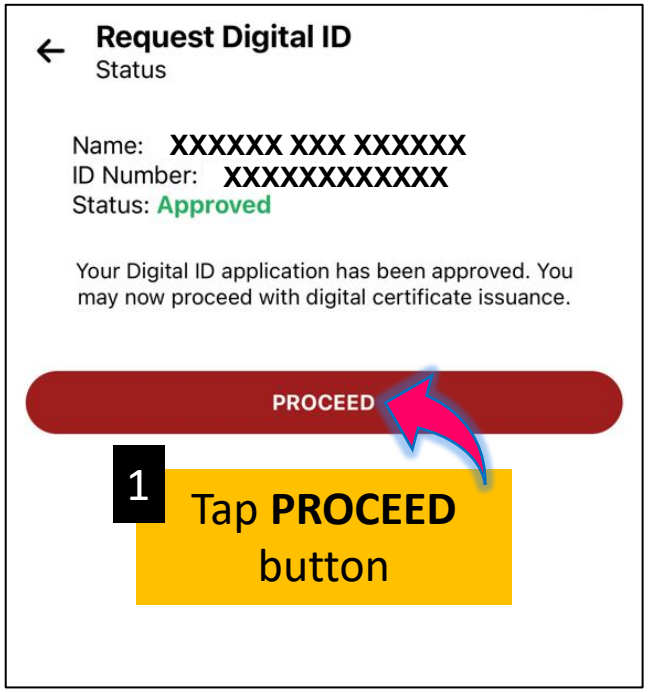


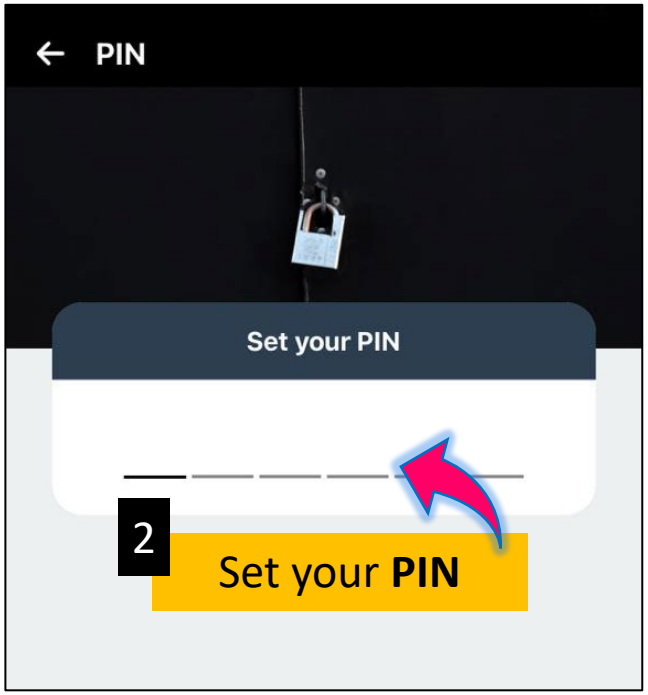
2 Enter the **Verification Code**

3 Tap **NEXT** button

MyTrust ID Registration

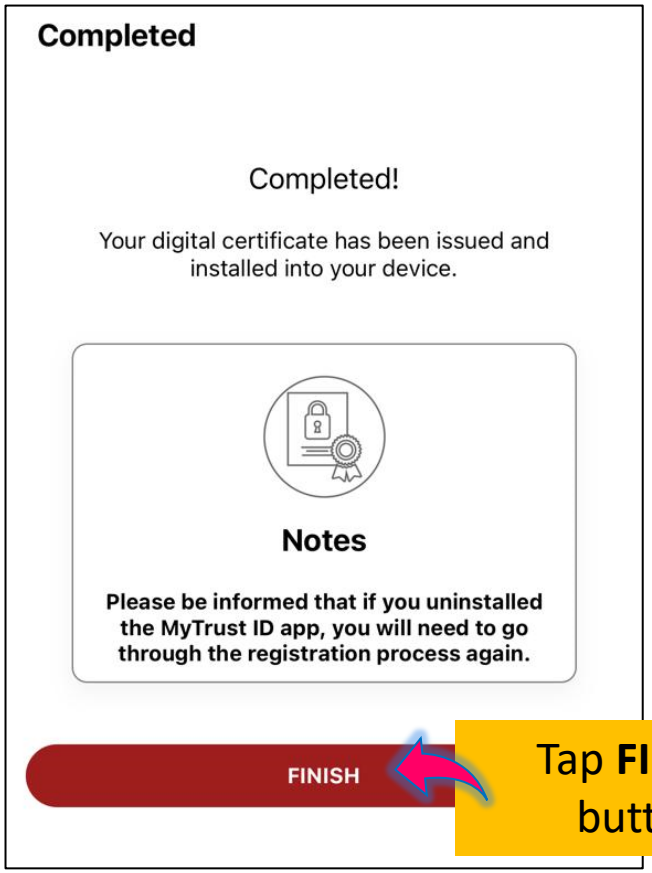
Approval will be given if you provide the correct Verification Code.





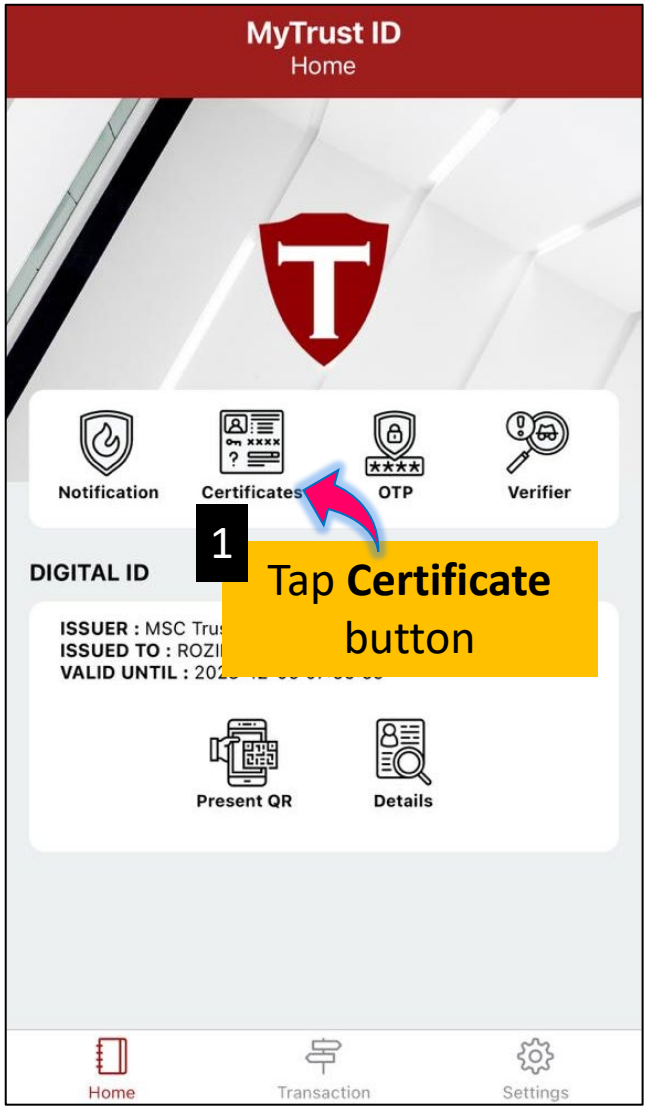
MyTrust ID Registration

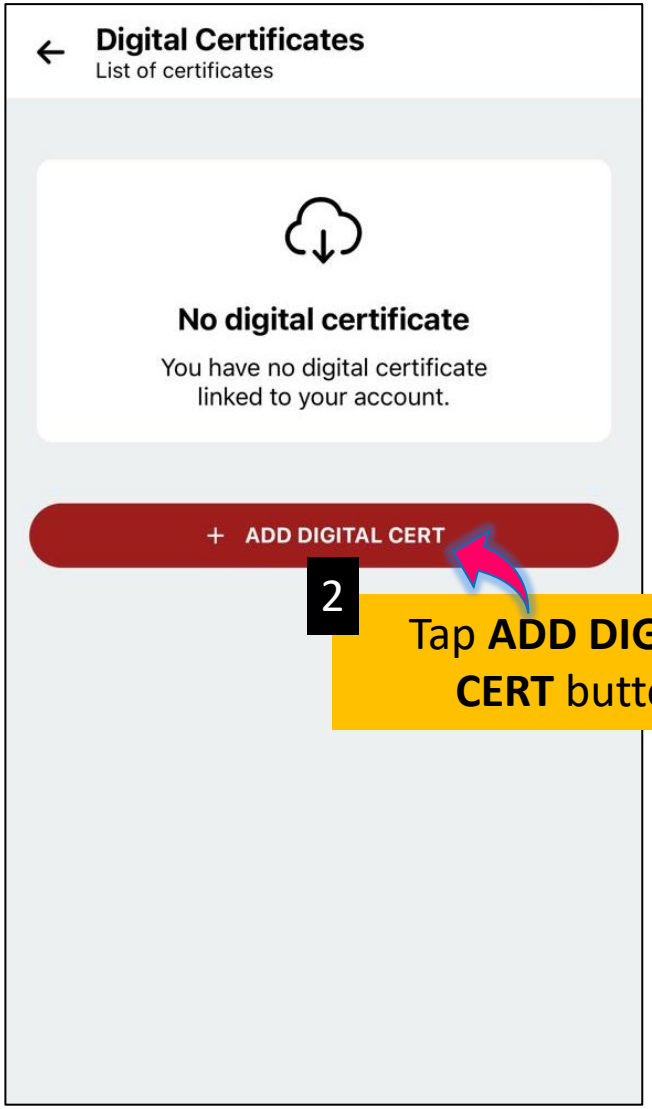
Your **digital certificate** has been successfully activated.



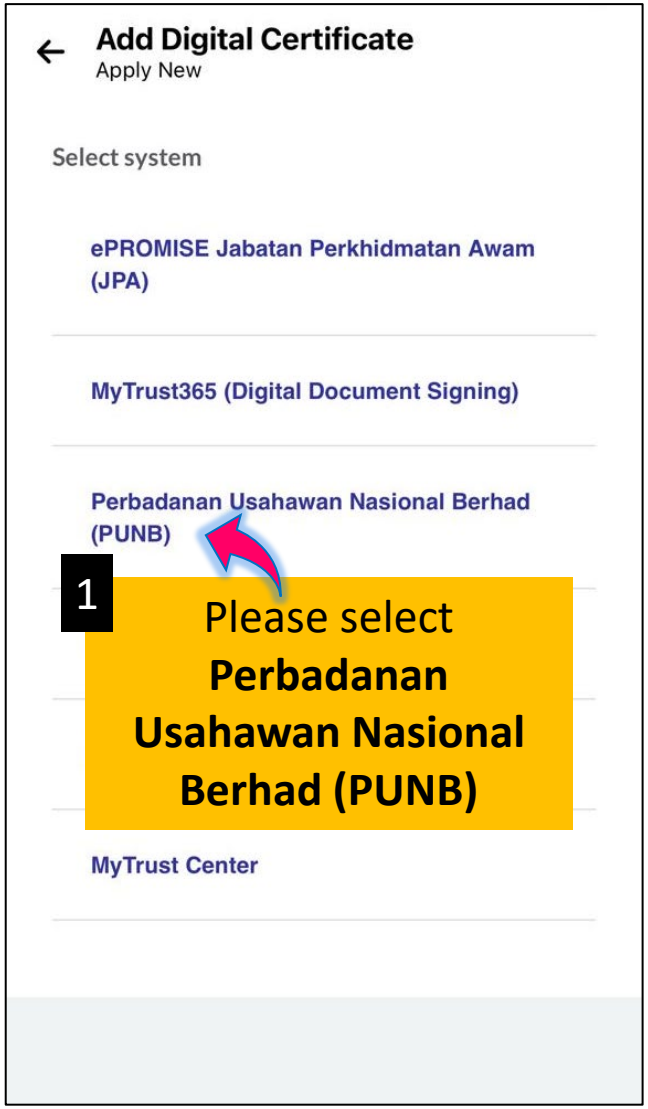
Tap **FINISH** button

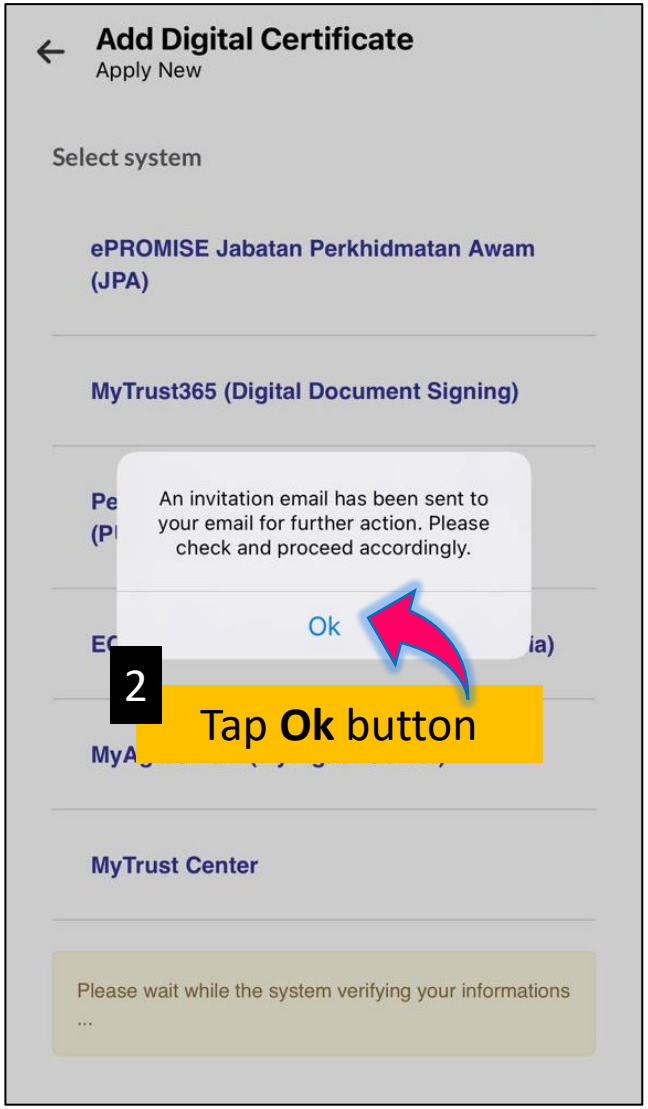
Digital Certificate



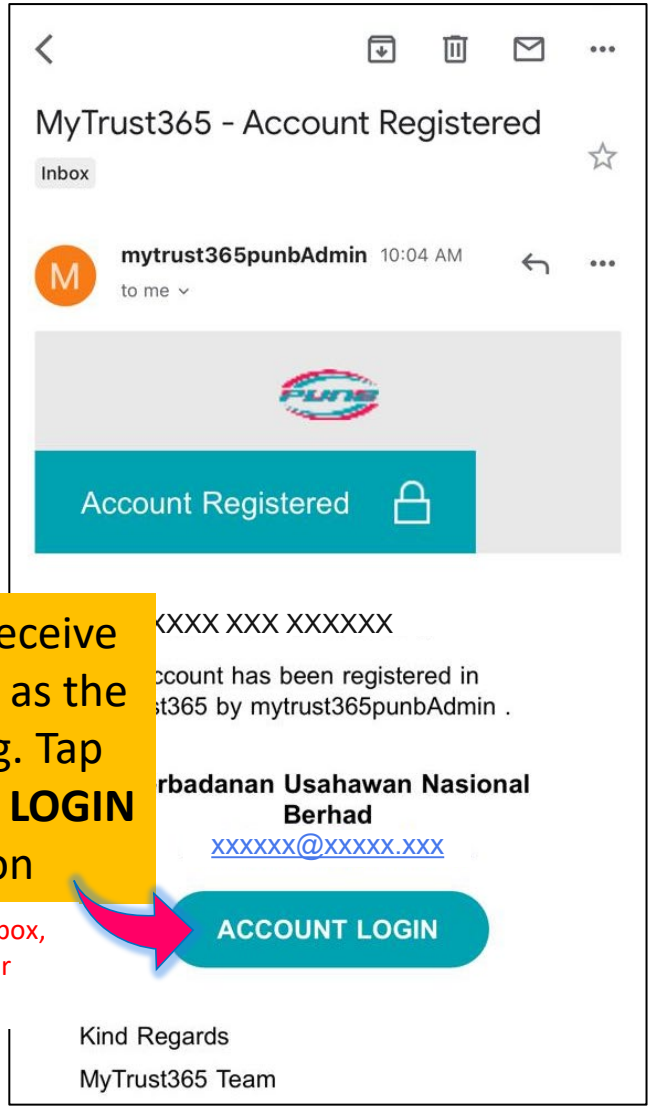


Digital Certificate



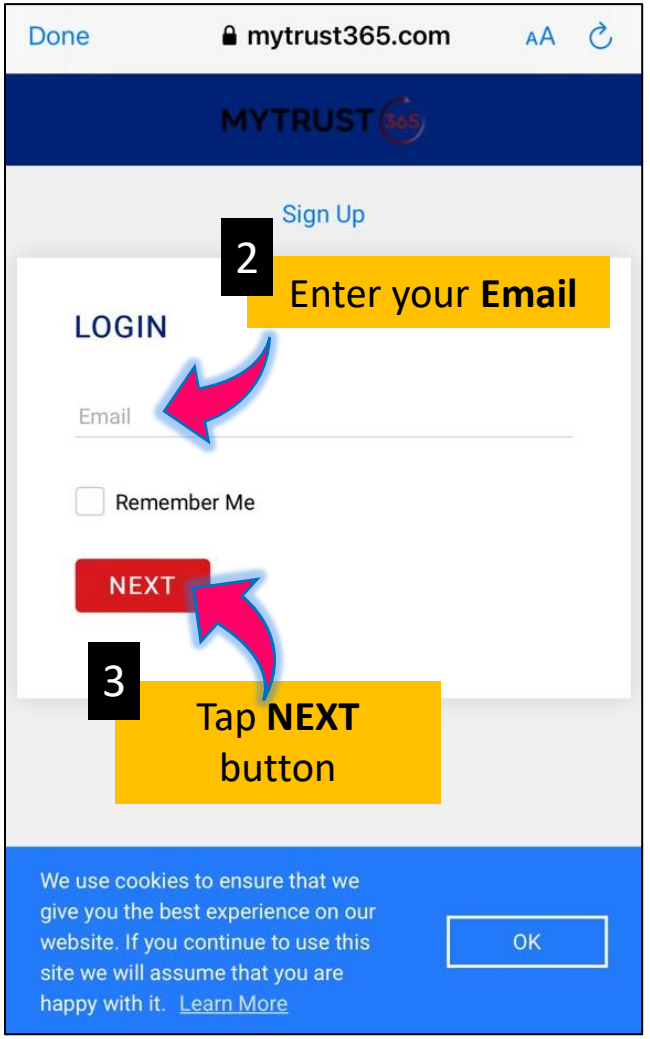


Activation Process



1 You will receive an email* as the following. Tap **ACCOUNT LOGIN** button

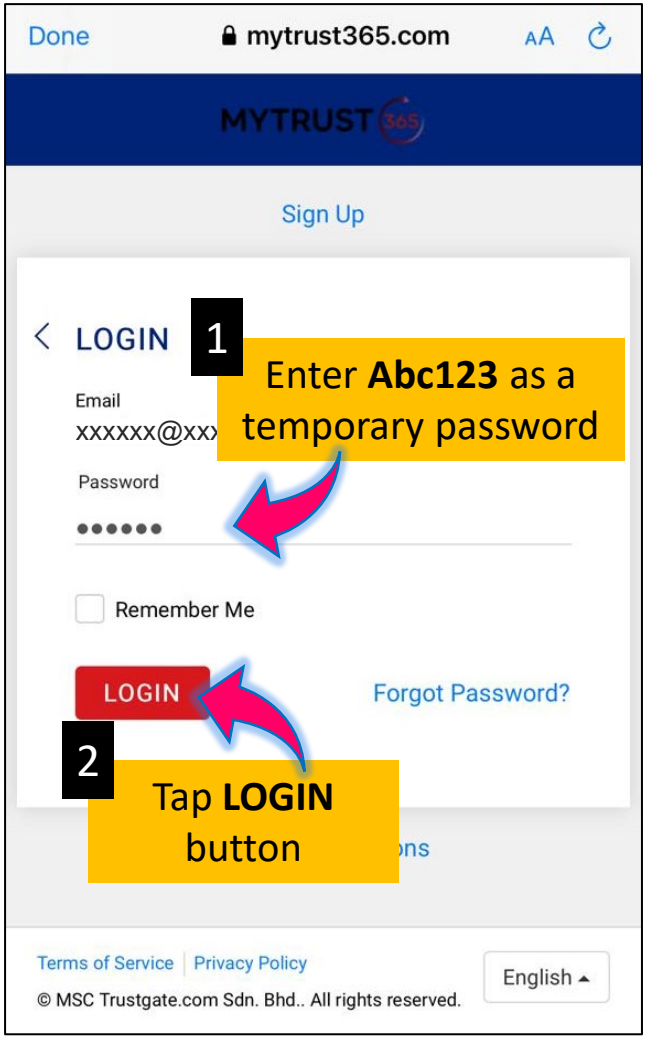
*If not in your inbox, please check your Spam folder.

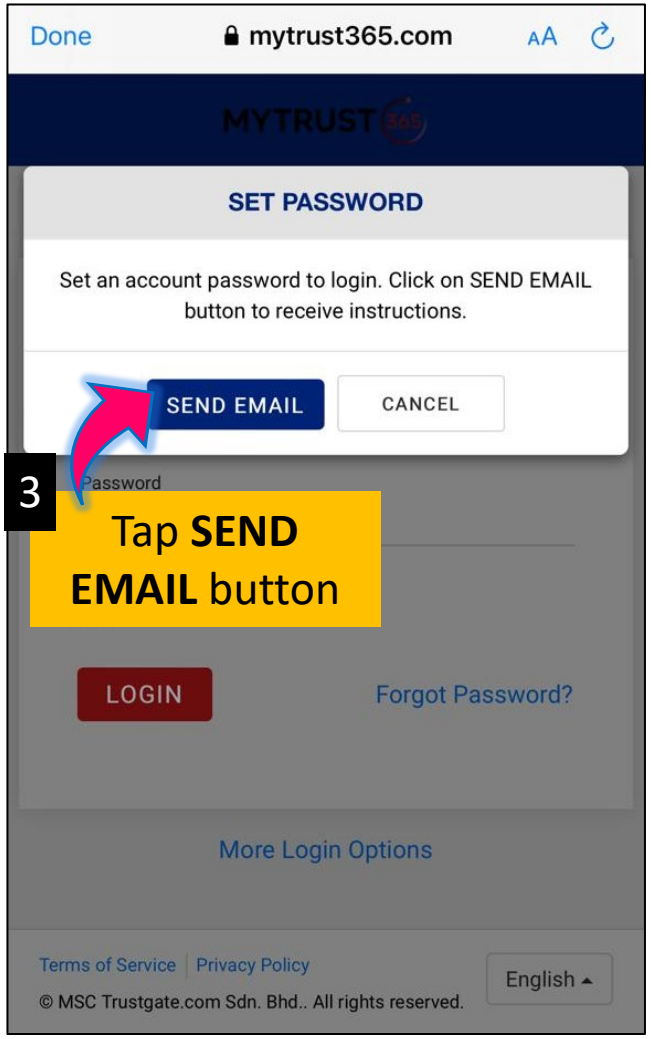


2 Enter your **Email**

3 Tap **NEXT** button

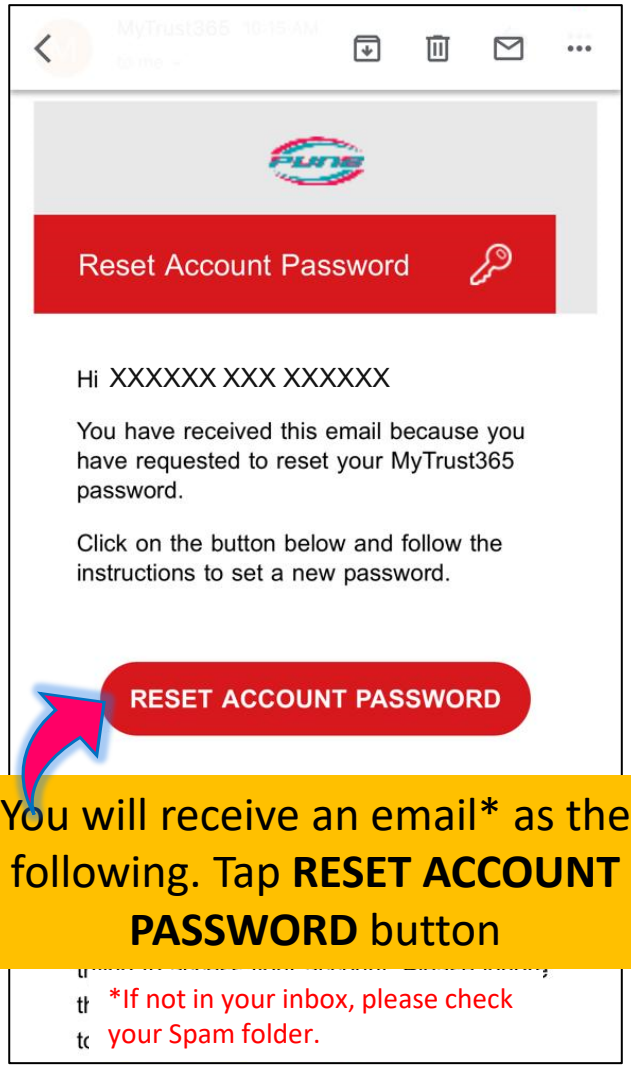
Activation Process



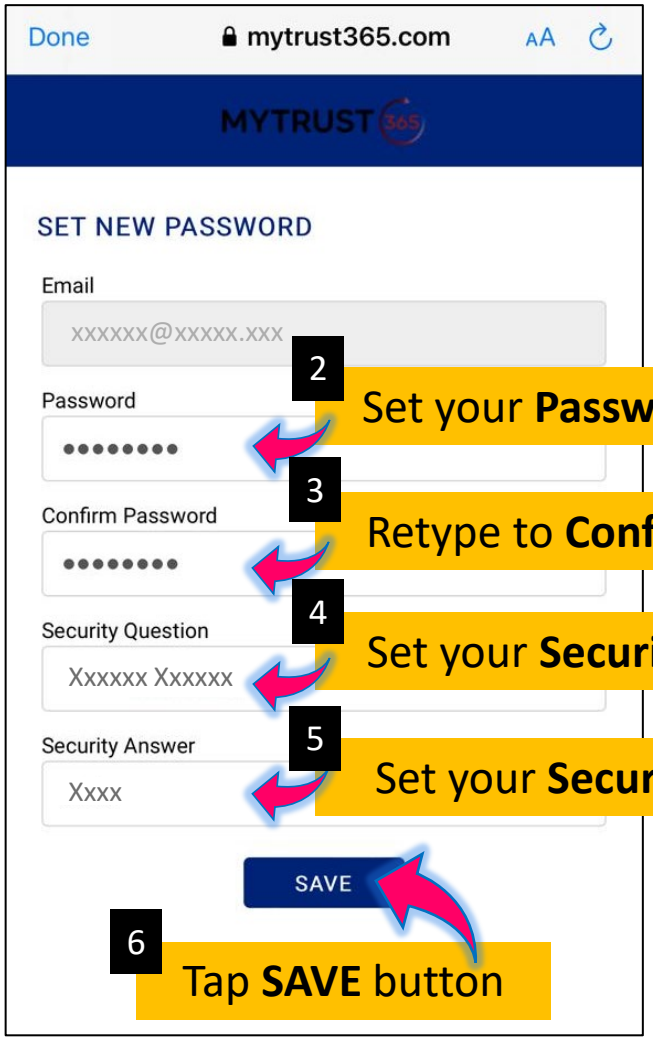


Activation Process

You need to set a password for first-time users.



1 You will receive an email* as the following. Tap **RESET ACCOUNT PASSWORD** button



2 Set your **Password**

3 Retype to **Confirm Password**

4 Set your **Security Question**

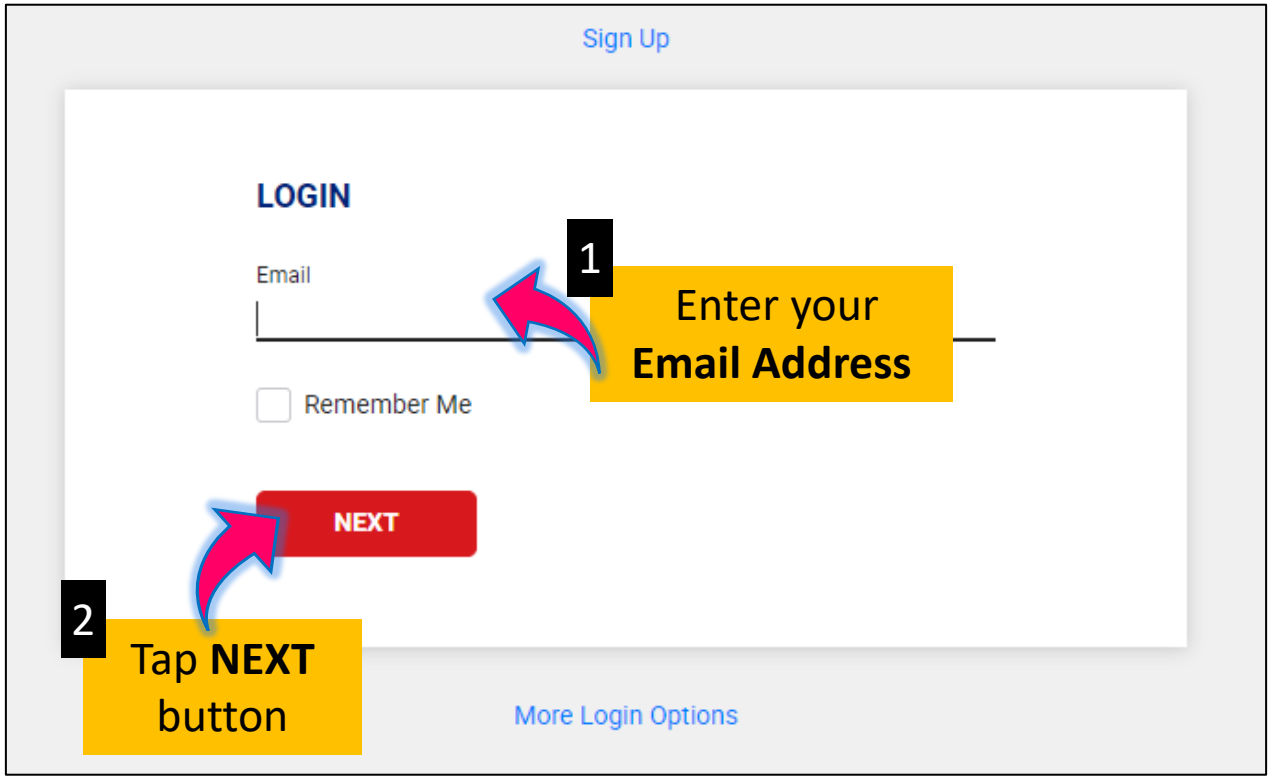
5 Set your **Security Answer**

6 Tap **SAVE** button

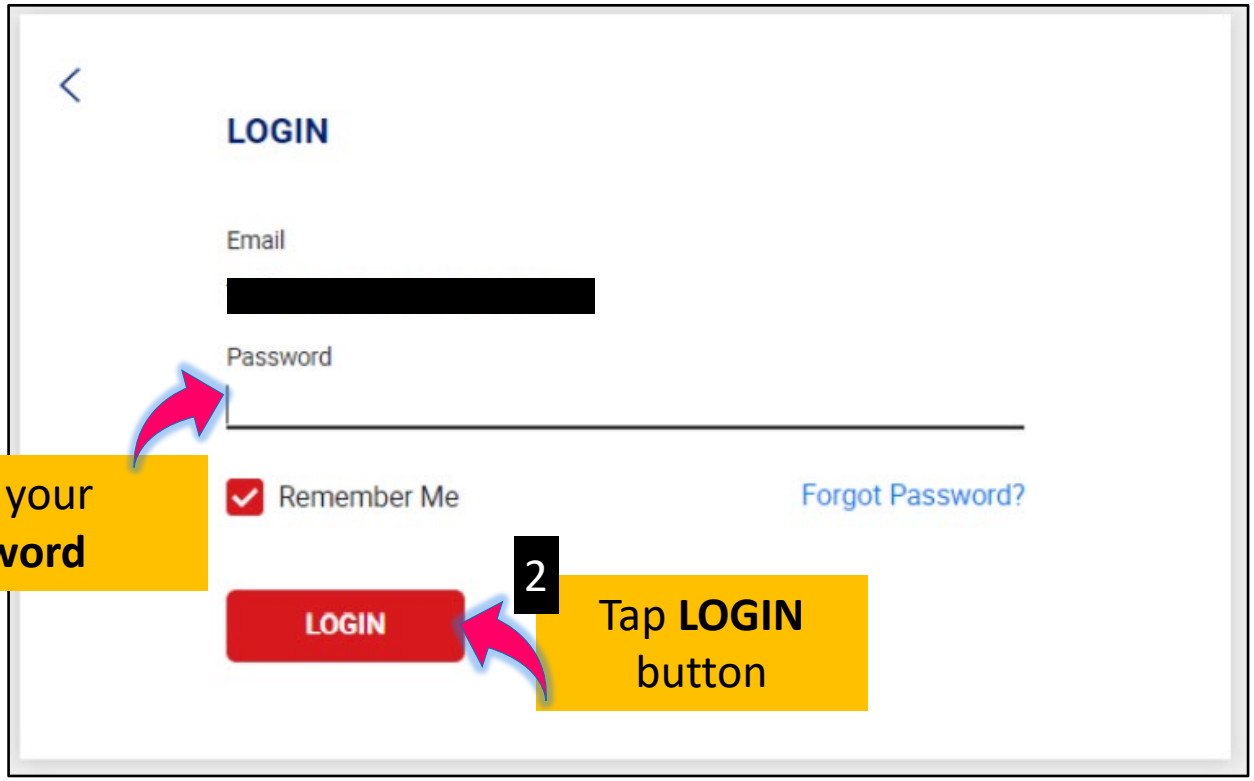
Login MyTrust365 Portal

Note: You can access the MyTrust365 Portal through both mobile devices and computers. This user guide displays the MyTrust365 Portal view using computer for clearer information.

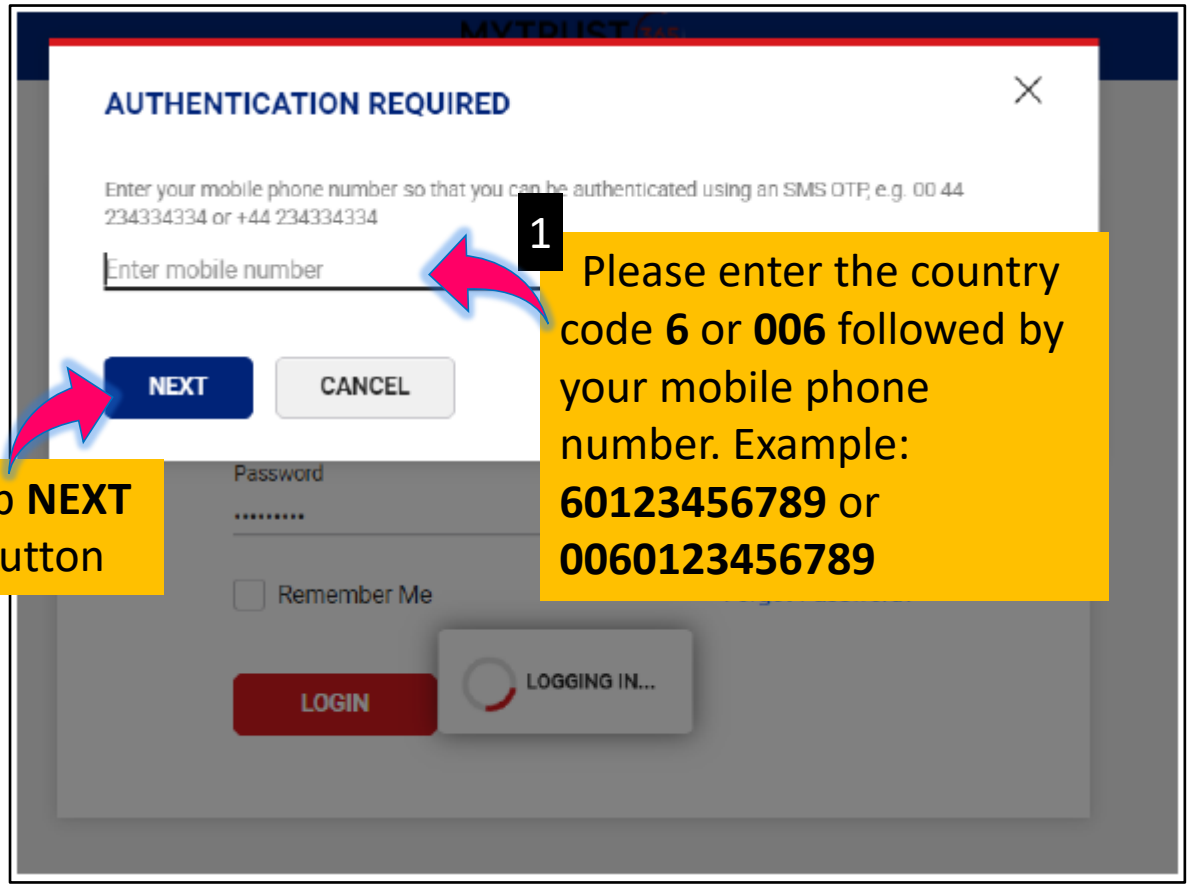
The login page is as the following:



Login MyTrust365 Portal

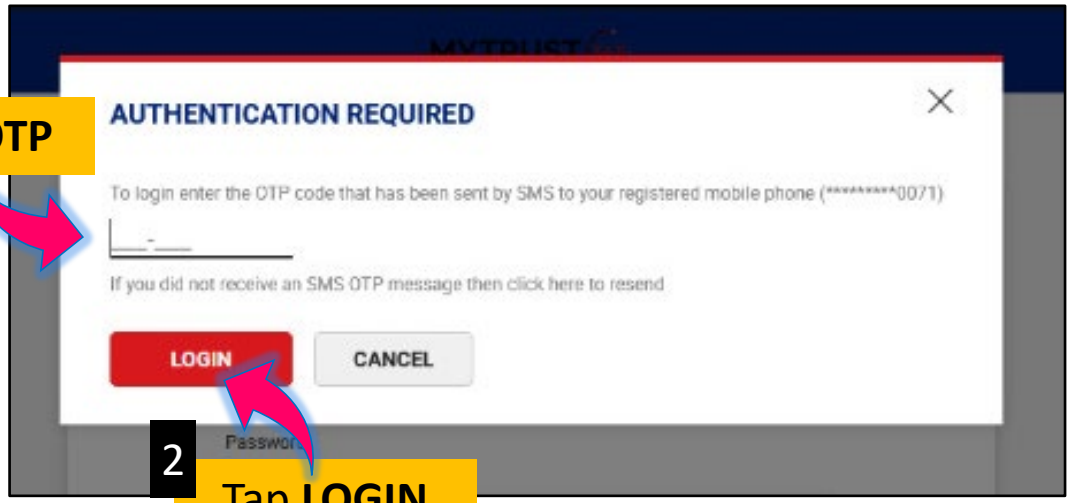


Login MyTrust365 Portal



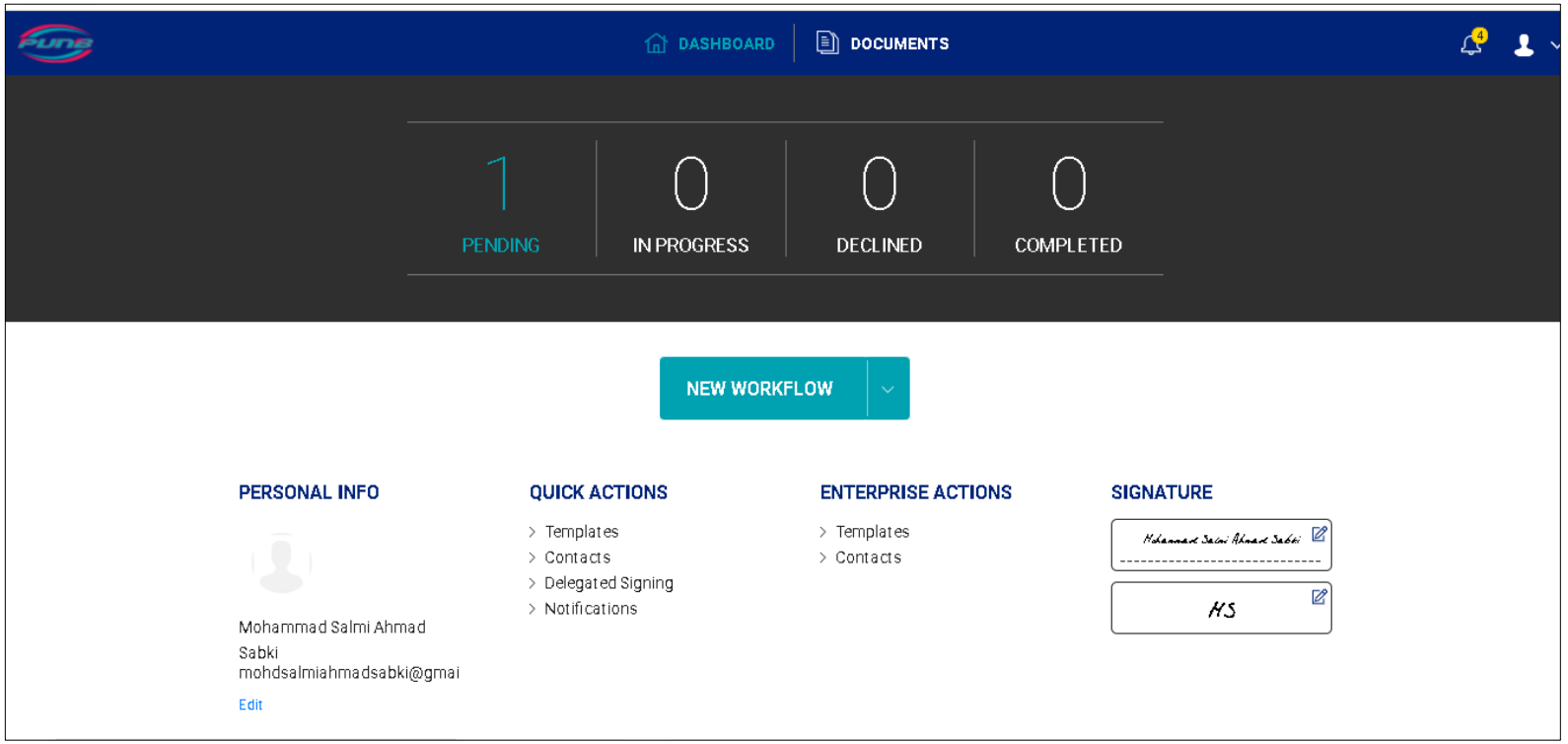
Login MyTrust365 Portal

You will receive a One Time Password (OTP) via SMS.

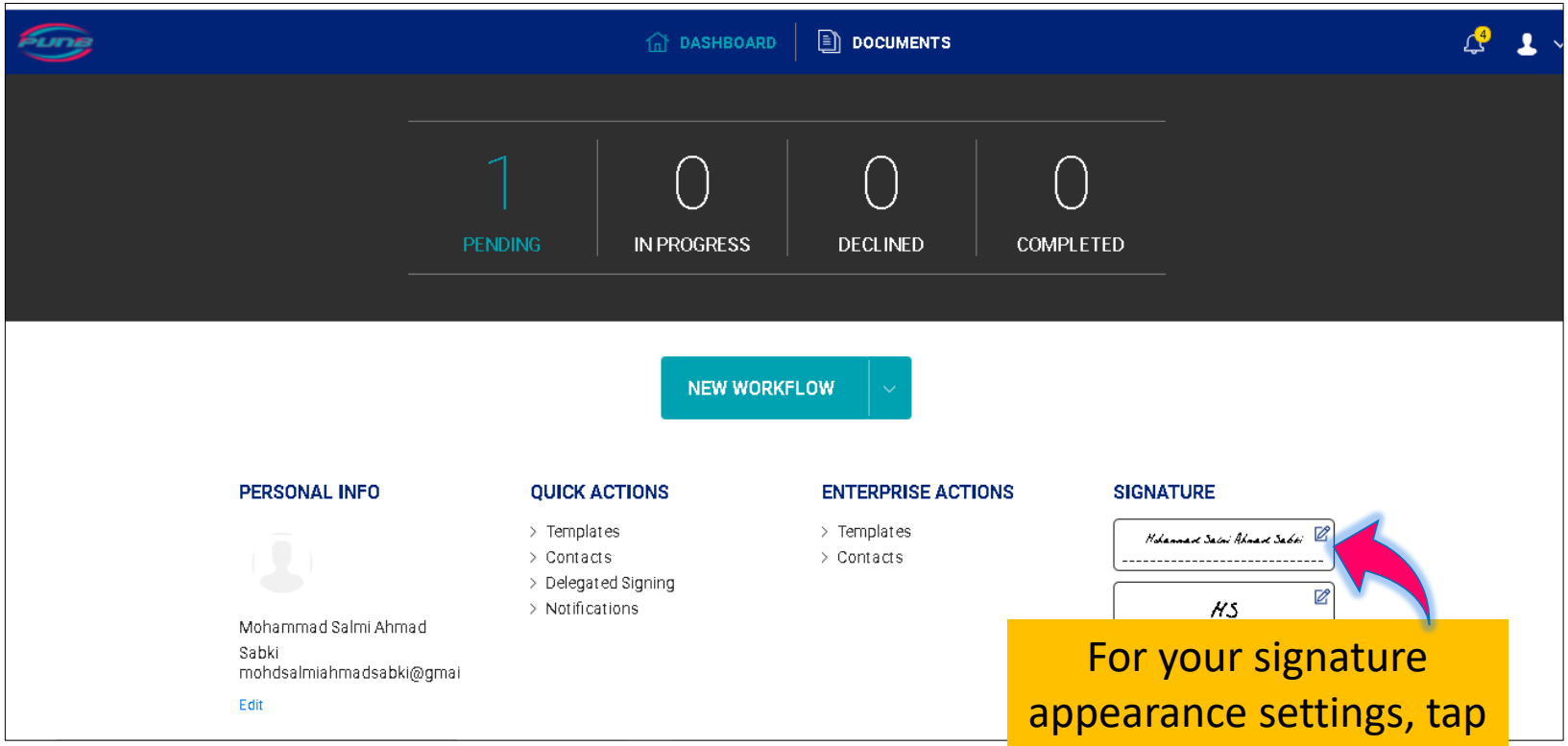


Login MyTrust365 Portal

This is your MyTrust365 dashboard view.



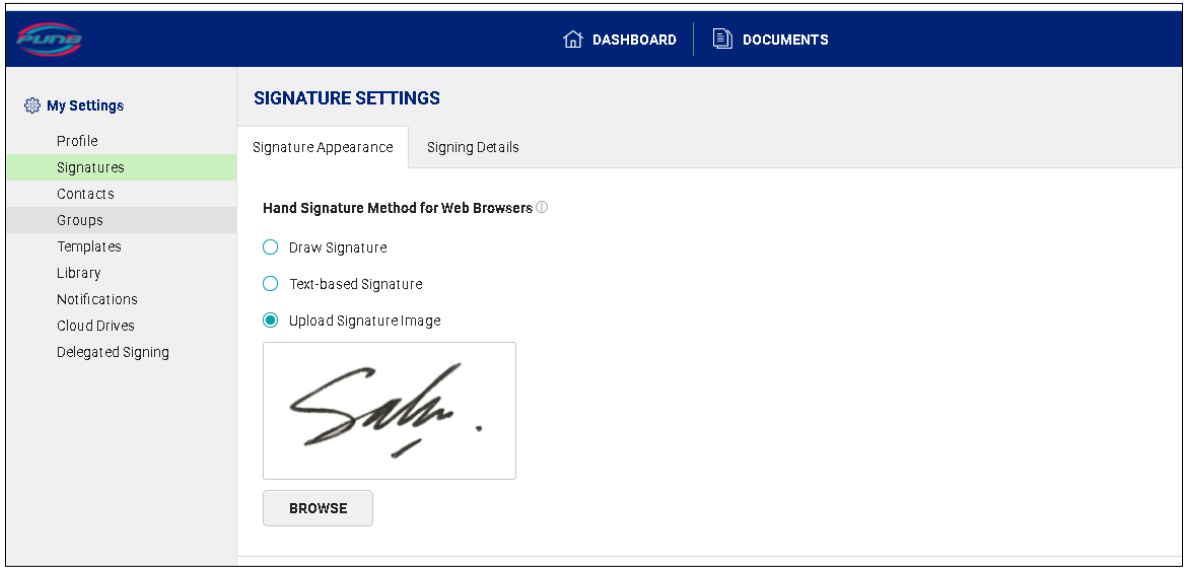
Signature Appearance Settings



Signature Appearance Settings

You have 3 signature method options:

i. **Draw** Signature
ii. **Text-Based** Signature
iii. Upload **Signature Image**

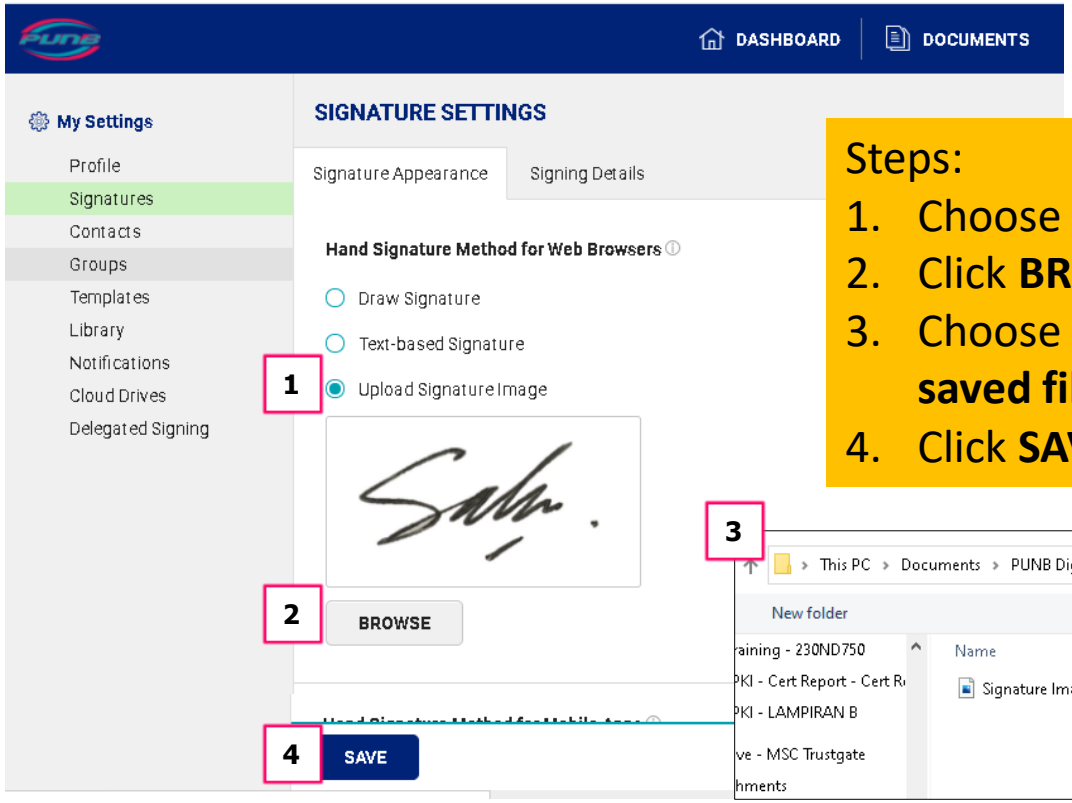


You have to choose one of the 3 method options above.
Text-Based Signature is set as default if you do not select any method.

Signature Appearance Settings

Here is a guide if you choose the **Upload Signature Image** method.

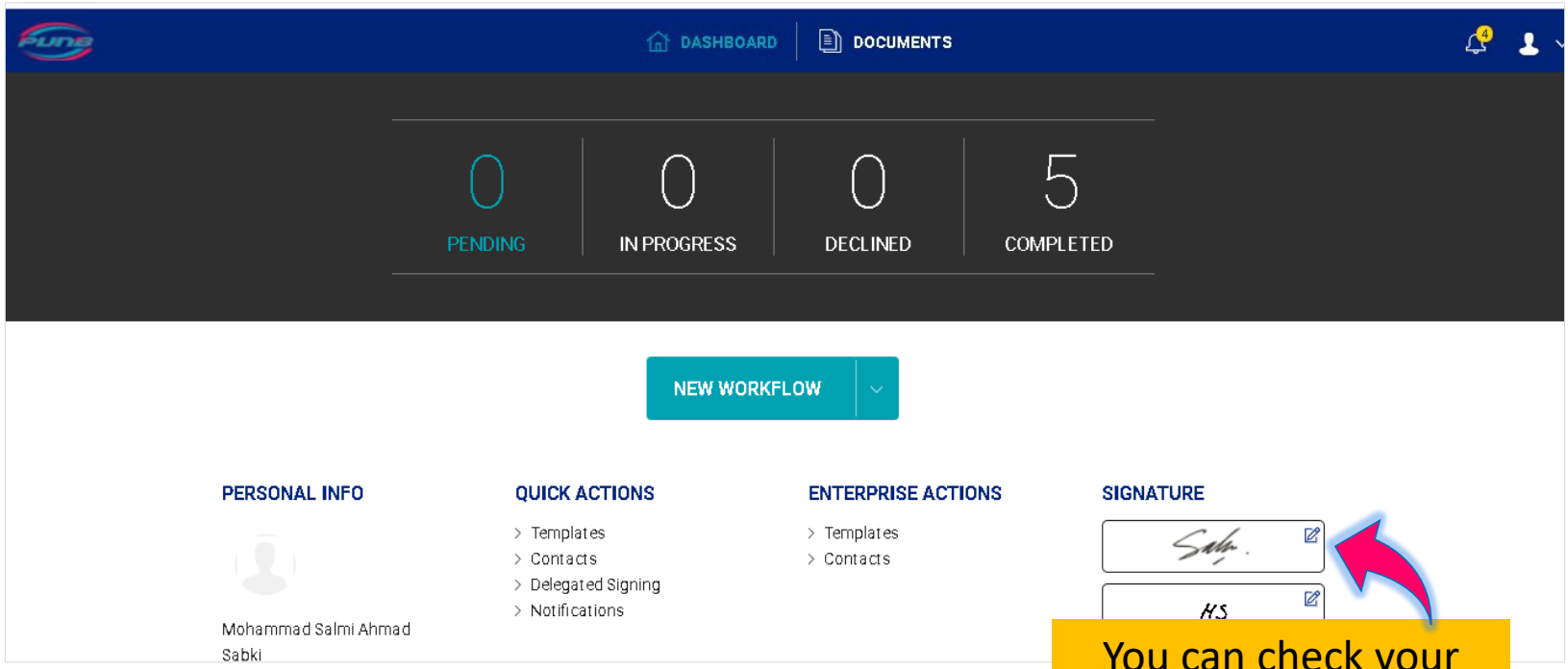
Note: You need to prepare a signature image before starting the above steps by scanning or taking a photo of your signature.



Steps:

1. Choose **Upload Signature Image**
2. Click **BROWSE** button
3. Choose signature image from **your saved files**
4. Click **SAVE** button

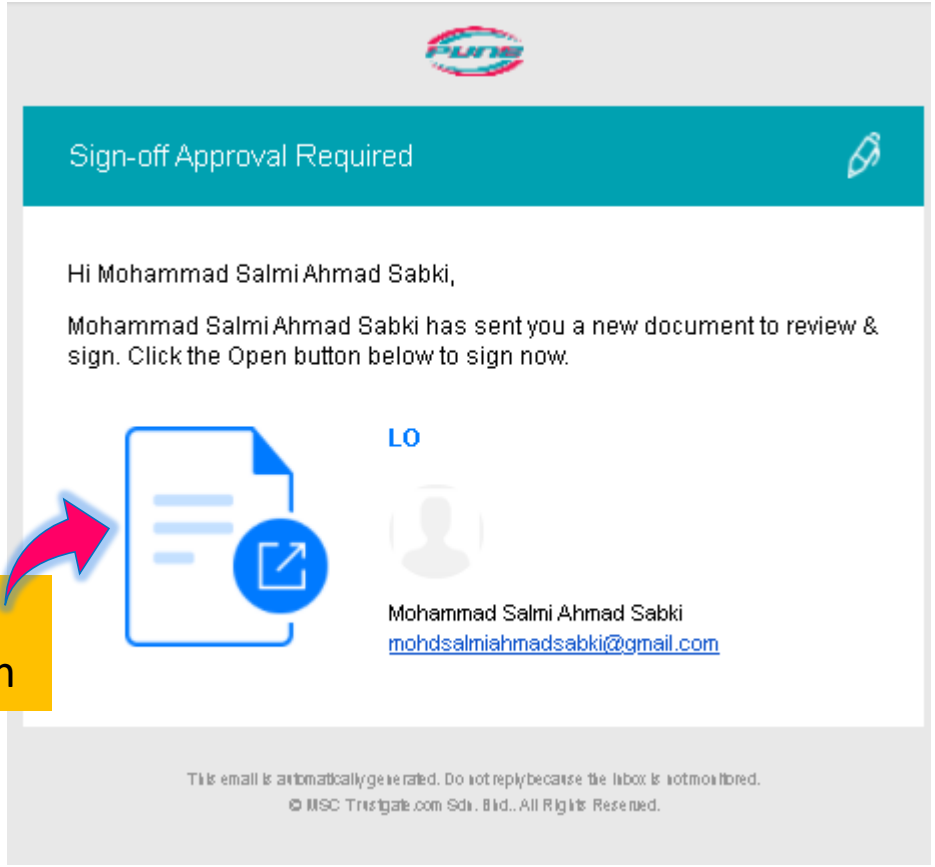
Signature Appearance Settings



Document Signing Process

You will receive an email* as the following:

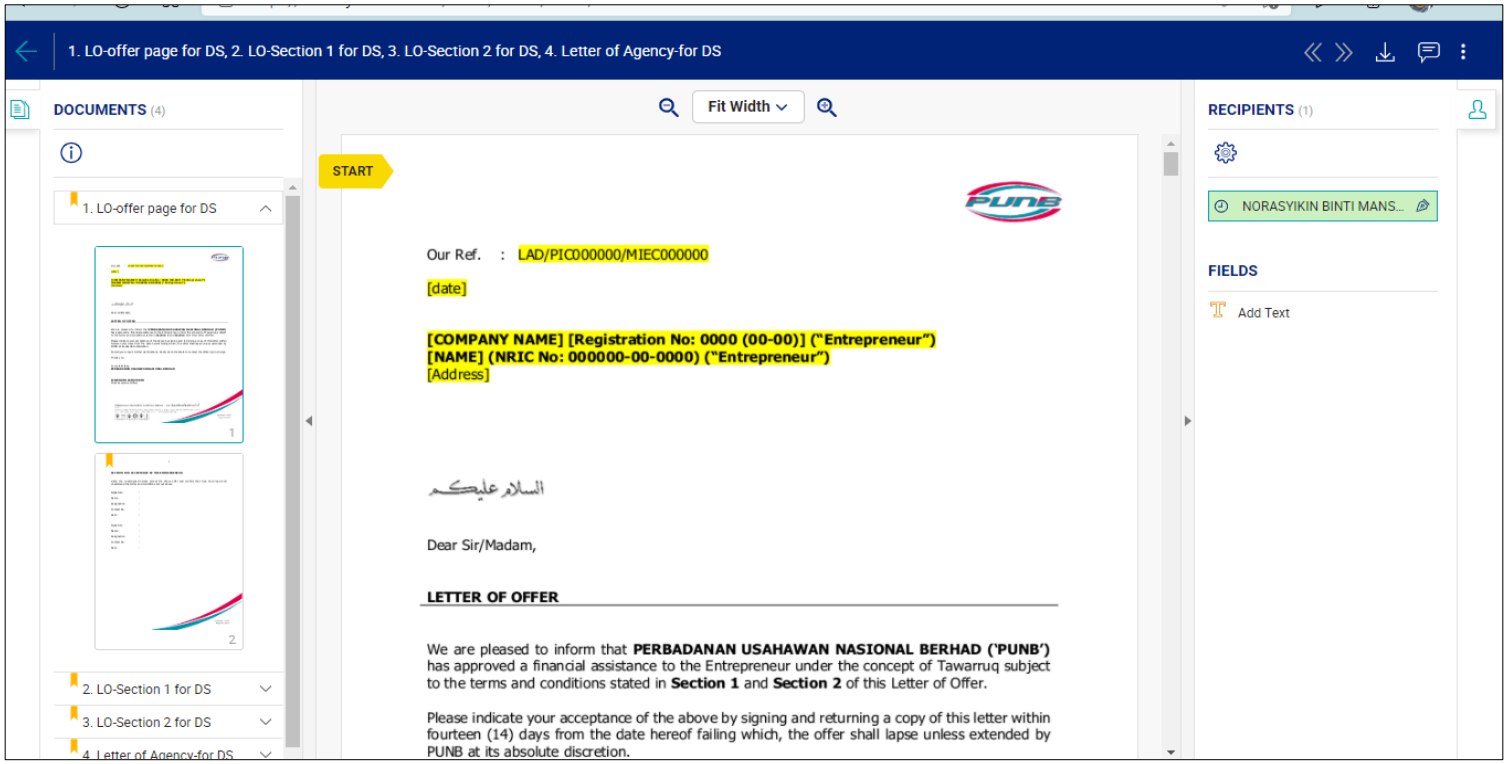
*If not in your inbox, please check your Spam folder.



Tap the document icon

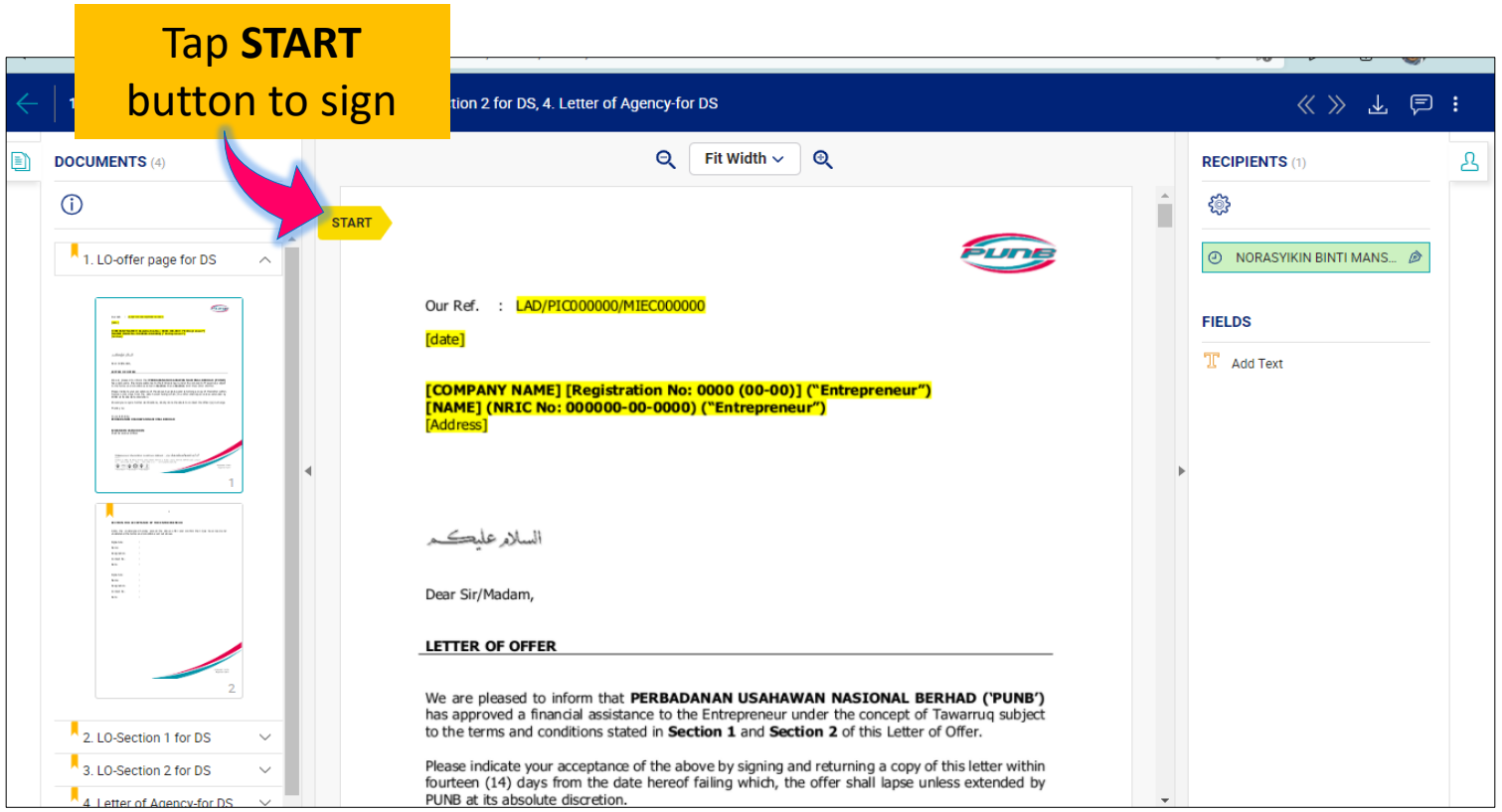
Document Signing Process

Login to the MyTrust365 portal (refer page 18)
The documents that need to be signed will be displayed as the following:

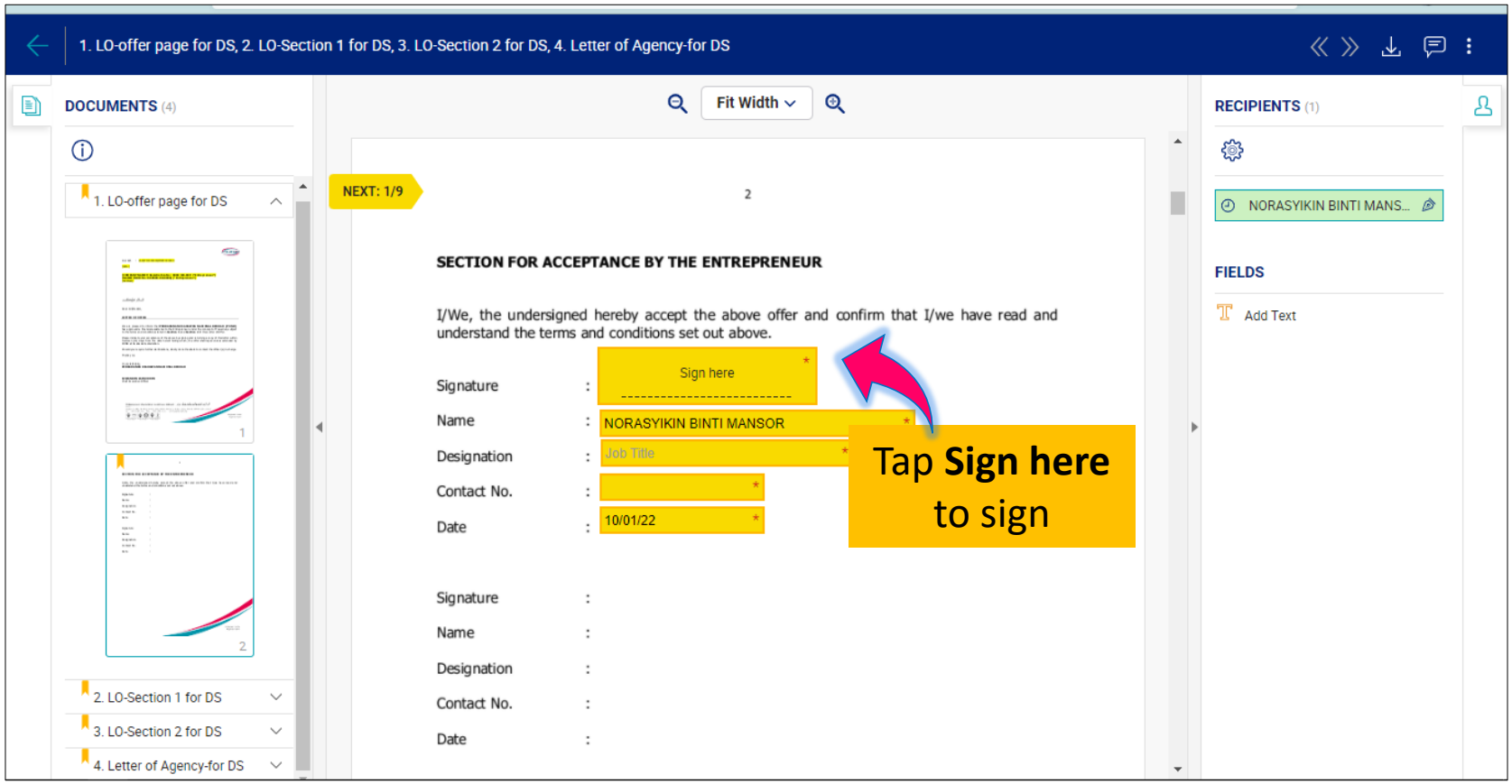


Please read and review your documents.

Document Signing Process



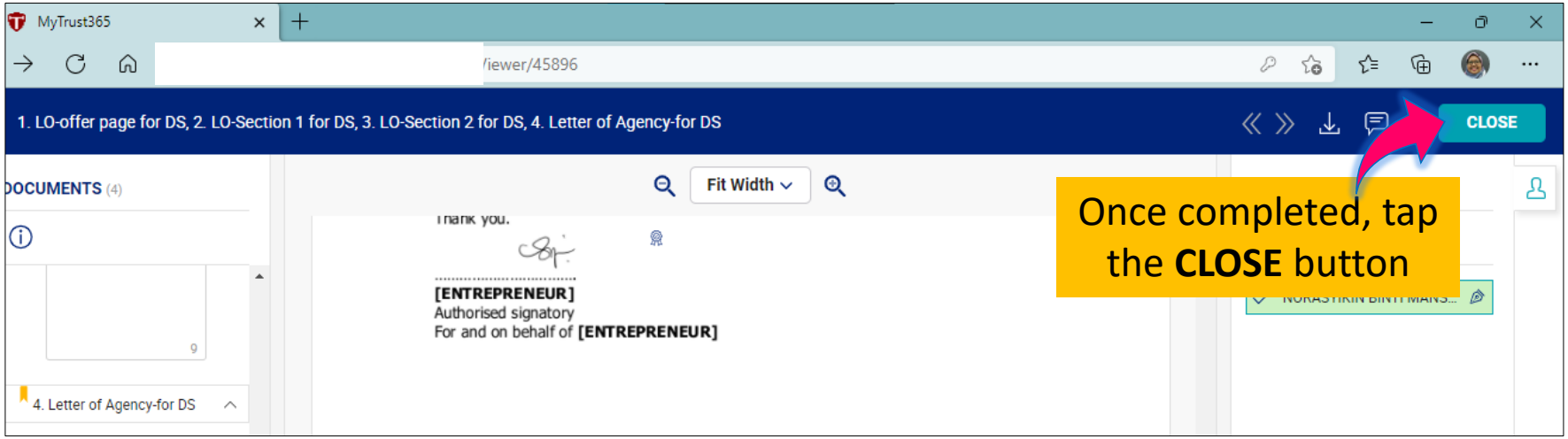
Document Signing Process



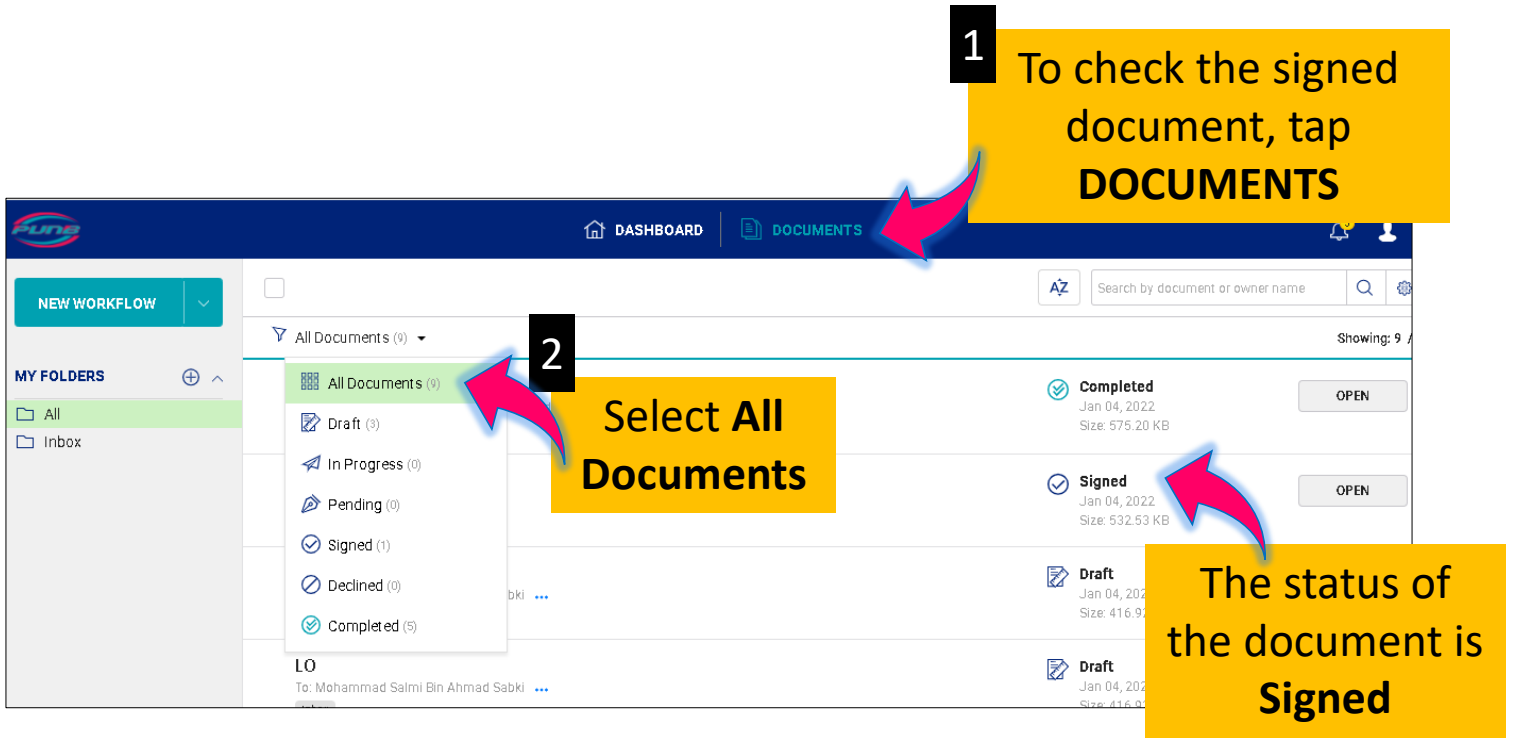
Note:

You need to complete the required information and your signature in each place set by PUNB Officer (if any).

Document Signing Process



Document Signing Process



-End of Document-

PUNB